



**Discrimination is Against the Law Nondiscrimination and Accessibility Requirements**  
***Appendix A to Part 92***

FoundCare, Inc., complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. FoundCare, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

FoundCare, Inc., provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats or other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages.

If you believe that FoundCare, Inc., has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Office of Civil Rights, you can file a grievance in person or by mail, fax, or email. If you need help filing a grievance the Office of Civil Rights, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at [ocrportal.hhs.gov/ocr/smartscreen/main.jsf](http://ocrportal.hhs.gov/ocr/smartscreen/main.jsf) or by mail, phone or email.

Mailing Address:

Centralized Case Management Operations  
U.S. Department of Health and Human Services  
200 Independence Avenue, S.W.  
Room 509F HHH Bldg.  
Washington, D.C. 20201

Phone: 1-800-368-1019 or 1-800-537-7697 (TDD)

Email: [OCRComplaint@hhs.gov](mailto:OCRComplaint@hhs.gov)

Complaint forms are available at [hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html](http://hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html)